

How New Teams Become Productive

Idea In Short

Working with people you already have real history with is easier: shared trust, understood work styles, and mutual familiarity let a team jump almost directly to productive work. New teams, by contrast, move through a predictable sequence before they reach that same level of output. A classic framework developed decades ago describes that sequence clearly, and understanding each stage helps any team get to real productivity faster.

Why Some Teams Skip Straight to Productivity

Working with colleagues you already have real history with is genuinely easier, since shared trust and understood work styles let a team move almost directly toward productive output. That familiarity explains why experienced professionals often gravitate toward the same trusted collaborators project after project, since jumping straight to strong performance beats rebuilding trust from scratch every time.

A Classic Framework for Team Development

A well-known framework developed decades ago describes how groups reliably move through four stages: forming, when people first join a team; storming, when differences in work style and expectations surface; norming, when the group settles into shared goals and mutual accountability; and performing, when real productivity and genuine collaboration finally take hold.¹ The goal for any team leader is straightforward: move through the earlier stages as efficiently as possible to reach genuine performance sooner.

Forming: Building the Right Group

Most well-functioning organizations rely on trusted networks of people who already know, like and trust each other, alongside genuine space for mentorship and onboarding newer members. Building a strong, consistent personal reputation, one built on reliability and coachability, makes someone the person a team leader actively wants on their next project.

Prioritizing the right people before locking in the specific plan of work, a principle popularized in management literature, consistently outperforms staffing decisions made in the opposite order.² Word-of-mouth referrals remain one of the most reliable ways to identify strong collaborators, in hiring as much as in choosing a restaurant or a service provider.

Storming: Working Through Early Friction

The early days of any team can genuinely feel rocky, since people bring different backgrounds, expectations, strengths and fears into the same room. Diverse teams offer real advantages in creativity and discovery, but that same diversity can also produce genuine friction and frustration before it produces results. Looking for the upside in those differences, rather than treating them as obstacles, helps a team avoid becoming a collection of interchangeable, low-creativity contributors.

Assuming Good Intent Early On

During this fragile early phase, assuming good intent rather than taking offense at clumsy communication prevents small misunderstandings from escalating into lasting friction. Most perceived slights during this stage come from imperfect communication rather than genuine ill will, and giving colleagues the benefit of the doubt early on tends to pay off later. Genuine diversity without underlying trust quickly becomes chaos, so a willingness to extend some grace matters here more than almost any other stage.

Letting Everyone Be Heard

Every team member carries a genuine point of view worth hearing, and strong team leaders consistently speak less and ask more questions rather than dominating the conversation. Creating real space for quieter or more junior voices during this stage tends to surface better ideas and build stronger buy-in once the team moves into later stages.

Norming: Settling Into a Working Rhythm

As a team moves past its early friction, people generally become less defensive and more comfortable with each other, and genuine professional relationships start to form. This transition can happen through explicit team-building exercises and shared ground rules, but

more often it simply emerges as people get used to working alongside one another. Being genuinely easy to work with, doing solid work, staying open to learning, and helping coach others along the way all reinforce this settling-in process.

Giving Before Asking

A principle borrowed from effective professional networking applies well here: give generously before expecting anything in return. Going the extra mile, finding overlooked gaps where extra effort adds real value, and showing genuine humility, handling small unglamorous tasks without complaint, all build the kind of goodwill that makes a team pleasant and effective to work within.

Performing: Real Productivity Takes Hold

Once a team reaches this final stage, the difference is unmistakable. People play to their genuine strengths, produce strong work, and experience something close to a state of flow, where time seems to pass quickly and the collaboration itself becomes genuinely enjoyable rather than draining.³ Helping other team members succeed becomes as satisfying as any individual accomplishment, which is often the clearest sign that a team has truly arrived at this final stage.

Shortening the Path to Performance

None of these stages can be entirely skipped, but each can be shortened through deliberate effort rather than left to resolve on its own timeline. Leaders who name the stage a team is currently in, set explicit expectations early, and actively manage the friction of storming rather than ignoring it tend to reach genuine performance measurably faster than teams left to sort things out purely by chance.

- 1Tuckman's stages of group development
- 2Good to Great
- 3Flow (psychology)

Summary

New teams move through a predictable sequence, forming, storming, norming and performing, before reaching real productivity, while familiar teams can often skip straight to performing. Understanding each stage, and actively managing it rather than waiting for time alone to resolve it, shortens the path to a genuinely high-functioning team.