

Creators and Critics Online

Idea In Short

Anyone who spends time online eventually notices a consistent pattern: people tend to fall into one of two broad categories, creators who put new work into the world, and critics who spend their energy tearing that work down anonymously. Understanding which role someone defaults to, especially at work, and deliberately choosing to shift the balance toward creating, shapes both personal reputation and professional growth in ways that compound over an entire career.

Two Kinds of People Online

Anyone who spends meaningful time in online communities eventually notices a consistent pattern. People tend to split into two broad camps: creators, who generously put new work into the world, and critics, who spend the bulk of their energy tearing that work down from the sidelines.¹ Watching any popular creative or professional community online for even a short while makes the pattern obvious.

What Defines a Creator

Creators are, in a genuine sense, givers. They write, build, publish and share ideas, putting themselves out there to be judged publicly in exchange for the chance to contribute something real. That willingness to risk public judgment in order to create something of value is precisely what separates a creator from everyone standing safely on the sidelines.

What Defines a Critic

Critics, by contrast, make up the larger share of any online audience. They spend their time anonymously mocking, nitpicking and being needlessly harsh toward the work other people have put into the world. It is a genuinely low-cost, low-risk activity, since criticizing from behind anonymity carries none of the exposure that creating does, and it produces very little of lasting value in return.

The Split Shows Up at Work Too

This same pattern shows up inside professional life, not just online. On good days, people spend their energy creating new ideas, finding genuinely useful ways to help a colleague or client make forward progress, and coaching each other toward better work. On worse days, the same people can slip into quietly mocking a client behind their back, withholding help from a colleague who could use it, or looking for small ways to freeload off someone else's effort rather than contribute their own.

Recognizing Which Role You Are Playing

Few people identify permanently as either a pure creator or a pure critic; most professionals move between the two depending on the day, their energy level and how supported they feel in the moment. The genuinely useful exercise is simply noticing, in any given week, how much time gets spent creating versus how much gets spent quietly criticizing, since that ratio says a great deal about both current mood and longer-term professional reputation.

Practical Ways to Give More

Shifting the balance deliberately toward creating does not require a dramatic life change; it usually comes down to small, consistent habits. Mentoring a colleague on a new skill, offering encouragement or specific feedback, and forwarding a useful piece of research or analysis to a former colleague or classmate all cost very little time but build real goodwill. Ending a meeting or a casual conversation by asking what the other person is working on, and genuinely offering to help, shifts an interaction from transactional to generous almost instantly.

Small Moments of Generosity Add Up

Generosity does not need to be grand to matter. Complimenting two people sincerely in a single day, a habit some well-known executives reportedly practiced consistently for decades, costs nothing and compounds into a genuinely warmer professional reputation over time.² Staying genuinely present in a conversation, rather than splitting attention across a phone or a stream of notifications, is itself a quiet form of generosity that people notice and remember.

Why This Choice Compounds Over a Career

None of these habits produce an immediate, measurable payoff, which is exactly why so many people default to the easier path of criticism instead. Over the span of an entire career, though, a consistent pattern of creating, giving and genuinely showing up for other people builds a reputation that opens doors criticism never could, while the habitual critic is left with little to show beyond a long trail of things they tore down.³

Choosing the Harder Path Deliberately

Creating is genuinely harder than criticizing, which is exactly why it remains rare and valuable. Choosing it deliberately, especially on the days when criticism feels easier and safer, is less a matter of talent than of consistent, deliberate choice, repeated often enough that it eventually becomes simply how a person operates.

- 1Online disinhibition effect
- 2Positive psychology
- 3Reputation

Summary

Online and offline, people tend to split into creators who build and critics who tear down anonymously, and most professionals spend real time in both camps depending on the day. Deliberately choosing to give more, mentor more and create more, rather than default to criticism, compounds into a stronger professional reputation over time.