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Data & AI

AI Governance Dashboards & Oversight Metrics Playbook

Building governance metrics that actually surface risk, not just document that a review happened

- Practitioner
- Intermediate
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- Administrator
- 22 February 2021
- 4 minute(s)

Overview

A framework for building AI governance dashboards and oversight metrics — designing metrics that genuinely surface emerging risk and compliance gaps, avoiding governance dashboards that document process completion without revealing whether AI systems are actually behaving responsibly.

Isn't tracking whether required AI governance reviews were

completed sufficient for genuine oversight? Process completion metrics (reviews conducted, documents submitted) confirm the governance process ran, but don't reveal whether the AI systems being governed are actually behaving responsibly — genuine oversight metrics need to surface substantive risk signals, not just procedural completion.

What makes an AI governance metric genuinely useful versus just

process theater? A metric that would actually change if an AI system's behavior or risk profile changed — model performance drift, disparate impact indicators, incident rates — rather than a metric that stays constant regardless of the underlying AI system's actual behavior.

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