Category

Enterprise Transformation

Digital Transformation Risk, Resilience & Business Continuity Playbook

Planning for the digital program's own failure modes, not just the business problem it's meant to solve

- Executive
- Advanced
- Template Included

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- 4 minute(s)

Overview

A framework for digital transformation risk, resilience, and business continuity planning that treats the transformation program itself as a source of operational risk requiring deliberate resilience planning, not just a solution to existing business risk, since transformation programs can introduce new failure modes the pre-transformation state didn't have.

Isn't digital transformation generally risk-reducing, since it's

often modernizing outdated or fragile legacy systems? Often true in the long run, but the transformation program itself introduces new, different risks during the transition — new system failure modes, migration risk, dependency on new vendors or platforms — that need

deliberate resilience planning distinct from the risk reduction the finished transformation eventually delivers.

What's different about resilience planning for digital

transformation specifically, versus general business continuity planning? Transformation programs often introduce new single points of failure (a new critical system dependency, a migration cutover moment) that didn't exist in the legacy state, requiring resilience planning specifically for the transition period and the new architecture, not just continuity planning for existing operations.

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