

# What Is Thought Leadership?

## Idea In Short

Gone are the days when it was enough to call yourself an expert and defend your claim with empirical evidence. Today, if you want to position yourself as a Leader, you need a vision and mission. These should clearly articulate the why and show a clear benefit for your target audience. Thought Leaders are informed opinion leaders and the go-to people in their field of expertise.

A Thought Leader is a person or organization with an extraordinary expertise in a specialist area and recognized as an authority for this. The term Opinion Leader and Opinion Maker are common synonyms. In addition, we differentiate between Visionaries, Innovators and Problem Solvers, which are also often used as synonyms for Thought Leaders. According to Wikipedia,

A Thought Leader has been described as an individual or firm recognized as an authority in a specific field and also as business jargon

Thought Leadership is a business strategy to shape, promote and own a topic of great relevance. A Thought Leader's axiom is to gain new interested followers and create an active community of inspired audience. Thought Leader engage with their audience to achieve the ambitious goal they have set themselves.



Thought Leadership Matrix

In essence, Thought Leadership is all about presenting in-depth knowledge and communicating it in an appealing way. The more innovative the idea, the greater is the industry impact and stronger the thought leadership.

## Thought Leadership

Joel Kurtzman, then editor-in-chief of Booz Allen Hamilton's Strategy & Business Magazine first used this term in 1994 to describe people who had business ideas that deserved attention. Thought Leadership can be personal and organizational, which means that an

individual person or companies as a whole can assume this Thought Leadership role.

- Businesses have customers; Thought Leaders have followers
- Businesses work inside the market; Thought Leaders create markets
- Businesses create products and services; Thought Leaders create their own systems
- Businesses gain market shares; Thought Leaders win hearts and minds
- Businesses want to be the number one of many; Thought Leaders are unique
- Businesses share opinions; Thought Leaders create opinions
- Businesses have employees; Thought Leaders have Brand Ambassadors

One of the main tasks as a Thought Leader is to, not only ask questions that nobody has asked before, but also to provide answers to specific questions from the target audience.

[Thought Leadership] means you provide the best and deepest answers to your customers' biggest questions in the formats your audience likes to consume them.(Michael Brenner)

However, just responding to questions is not enough! Because leaders lead the way, our target audience may not yet have specific questions (unknown unknowns) and consequently don't yet know the way. Thought Leaders are expected to support and guide them with their expertise and content.

## **Benefits of Thought Leadership**

A Thought Leader enjoys several benefits, though not every Thought Leader enjoys all the benefits or at the same time. However, even individual benefits make such a position worthwhile. For example, being a pioneer strengthens a company's brand reputation and can lead to meaningful conversations, which in turn, can result in real business impact.

### **Attention**

Everything we do (more on that in a moment) tends to get noticed. But that attention derives from an authority that we must first earn through our actions (and that includes our regular publications). Thought leaders continuously demonstrate their authority - for example by

voluntarily sharing their knowledge and experience - and are thereby perceived or nominated as leaders by their community.

## **Responsibility**

Thought Leadership has a lot to do with responsibility. Because if others follow us, then we have to carefully point the way. We should be cognizant of the consequences of our choices and decisions, not just for ourselves but also our followers. As the philosopher Voltaire put it so aptly:

With great power comes great responsibility

## **Brand affinity**

Through opinion leadership, we become part of the discussion very early on and enable our target groups to get to know us on neutral ground, i.e. without ulterior motives. Trust and relationships develop between people; not between people and brands.

Thought Leadership should be an entry point to a relationship. Thought Leadership should intrigue, challenge, and inspire even people already familiar with a company. It should help start a relationship where none exists, and it should enhance existing relationships (Daniel Rasmus)<sup>1</sup>

## **Commitment**

A leader, as the name implies, has followers. It's not necessarily an absolute number; but the stronger the leader's position, the more people will commit to him. This creates a pull effect is created, which attracts more and more followers.

## **Opportunities**

Thought Leadership is attractive for employees, employers and partners. Anyone who has built a community and gained a certain reputation in their industry will experience significantly more attractive career opportunities, employers and clients. For example, leading companies are interested in candidates with demonstrated expertise, who could

contribute to their companies' success.

## Requirements

To become a Thought Leader, you need to build solid expertise within an industry or subject area. This means you have demonstrate your competences. Ideally, you should also have gained a certain degree of authority in your field. In addition, knowledge levels of target audience plays an important role. Without this insight, it will be difficult for you to:

1. Discover unanswered questions
2. Prepare the answers in an appropriate way that suits the target audience, and
3. Delivers added value, e.g. through interviews, quotes or study results

You also require passion, ambition, self-confidence, discipline, and certain amount of experience.

## Passion and a vision

Some experts believe that thought leadership requires strategic action and can therefore only be achieved by people who have a clear goal in mind. A formulated and communicable vision is extremely helpful because when you communicate your ideas, you give your audience the opportunity to subscribe to your ideas on their own volition. Do this with passion and you will take your audience on an emotional journey with you.

## Expertise

Thought Leaders polarize because of their peculiar way of thinking (i.e., without judgment). They provide new impulses that help others to better understand topics themselves and look at them from a different perspective. For example, Brian Halligan and Dharmesh Shah made inbound marketing their niche and created a completely new marketing methodology. Over the years, the company they founded, HubSpot, has grown into an opinion leader.

## Experience

The more experience you have, the more stories you can tell. Let others partake in your career journey and learn something from your successes and failures. The more experiences you can demonstrate, the greater the audience acceptance. Rebecca Lieb puts

it this way:

Thought Leadership requires a continuum of wisdom, accomplishment, and a body of published work that stands the test of a degree of time.

## **Ambition and Curiosity**

To inspire others, you need the necessary drive to get to the bottom of things. Don't accept anything you don't understand and keep challenging standards. Search for alternatives, develop the known and stay agile.

## **Self-confidence**

Dare to convey your ideas to the outside world, but prepare yourself well. Your audience won't take you seriously, if you lack self-confidence. Luckily, confidence can be learned. However, be aware of the fine line that divides arrogance and self-confidence.

## **Becoming an Thought Leader**

Thought Leaders are nominated by their followers. There is no checklist that you can work through and ultimately get that title. Nevertheless, there is a lot you can do to become a Thought Leader in the long term.

## **Curation**

Focus on a topic, collect and curate as much information as possible. Audience welcomes curated books and reading recommendations because many of us just don't have the time to dig through various sources. Always focus on your target audience and take their needs into account wherever possible. Experience shows that there are few subjects of general interest. Go vertical or go home is the credo. This means be as specific as possible with regard to your expertise and your target audience.

## **Publish**

Regularly publish on your own platforms (for example, your website). Simultaneously, publish at industry magazines (both online and offline), other relevant blogs and such social

media platforms as LinkedIn, Medium, Facebook, etc. Through this form of blog marketing, you reach a new and probably much larger audience overall. Publishing a book also helps gain recognition.

## **Speaking**

Speak at conferences or appear as a speaker at public events. Focus on one topic at a time and don't be afraid of not being able to answer all the questions from the audience. Be open and honest with your answers; this pays off in the long run more than half-baked knowledge on a range of topics. Conversely, this also means that you should refrain from public appearances at events that are outside your area of competences or too far removed from your expertise.

## **Personal Branding**

Establish your personal brand and find unique perspectives. Brand building is one of the most effective marketing strategies when it comes to building a good reputation. Use your social media profiles, your website and your other appearances (also offline) to forge your brand.

Thought Leadership remains one of the most effective and commanding business development strategies in existence and all signs indicate that the appeal of this marketing approach will continue to skyrocket in the future. (Russ Alan Prince)

## **Show, don't tell**

Demonstrate our expertise, preferably through credible and verifiable artefacts, such as case studies and testimonials. Publish and share well-researched and in-depth articles that leave virtually no questions unanswered; such artefacts resonate with most audience because they are most interested in learning the evolution of an idea from concept to implementation.

## **Depth, not breadth**

Being a Thought Leader doesn't mean knowing everything. On the contrary, it is more about being an absolute expert on a specific topic.

## **Analyse, don't assume**

It's important to admit what you don't know and remain humble enough to listen to what others have to say. Learning from others in your field is a great way to stay connected and expand your knowledge on a topic. Likewise, it's easy to lose yourself as an expert in your own topic and lose sight of what interests your target audience. We might overlook different knowledge levels, concrete questions or write about things that are far too difficult for the audience to understand. The trick is to step back from your own work and listen carefully to what other people are talking about. Often, you'll find valuable ideas and hooks for new Thought Leadership content in those discussions.

## **Don't sell anything but ideas**

Success often depends on the question of why. If you have a good idea and it is useful for your target audience, then in the long term it can lead to customers without direct advertising. Don't trade off short-term commercial gains for long-term loyalty.

## **Keep learning**

Every industry is evolving – some faster than others. As a Thought Leader, you need to stay on top of what is happening, so that you can share and comment on trends. You must constantly learn about your industry and the macro forces at work in the broader economy. Being a Thought Leader requires forward thinking. But, you must also have the discipline to study market dynamics to find patterns. From there, you can combine what you have learned, analyzing those patterns with your vision to solve real-world problems.

## **Work with mentors and influencers**

Talk to them about your passions, big ideas and what's keeping you up at night. You can observe how they started and now operate their businesses. You can read and reflect on what they say on their blogs and social media platforms, and during their speaking engagements.

## **Summary**

A Thought Leader, or influencer, is someone who, based on their expertise and perspective in an industry, offers unique guidance, inspires innovation and influences others. Establish yourself as a Thought Leader by stepping back from your business agenda, clarifying your area of expertise, listening to others and continuing your education. Boost your industry presence and build your brand by working with mentors and experts, attending in-person networking events, and getting published as often as possible.